HOW JUNEAU COUNTY USES AND SHARES YOUR MEDICAL INFORMATION:

The county uses your health information from your medical records to provide treatment to you, to arrange for payment, and for health care operations:

- 1. **TREATMENT**: The County may share your medical information with a physician or other health care provider. Any treatment would be noted in your records for any other doctors, nurses, caseworkers or therapists to see.
- 2. **PAYMENT**: The County may submit your health information to Medical Assistance, Medicare, or other insurance carriers for reimbursement. When it does this, it will share the least amount of information so that payment can be made. Usually this involves identifying you, your diagnosis and the treatment provided.
- 3. **HEALTH CARE OPERATIONS**: We may look at your file to review our operations. These quality and cost improvement activities may include evaluating the performance of your physicians, nurses and other health care professionals, or examining the effectiveness of the treatment provided to you when compared to similarly situated patients.

We may review your health information if it is time for us to reestablish your eligibility, to conduct reassessments for case review or for a routine visit. The law allows the County of Juneau to share your protected health information *without your authorization*:

- 1. **As required by law**: If any aspect of your medical information becomes the interest of a legal proceeding, court or administrative action.
- 2. *For public health reasons*: Certain information is gathered for statistical purposes and will be shared with the agency, i.e. center for disease control, state department of health, FDA, etc.
- 3. *Health oversight activities*: The government monitors the activities of its benefit system, a review of which may include your personal health information.
- 4. **Death Records**: Information about death is recorded and documented by various authorities, i.e. the register of deeds, coroner, medical examiner and funeral director.
- 5. *Organ Donation*: In the case of Organ donation, information must be shared to get a match.
- 6. *Research*: Upon approval only.
- 7. *Health and Safety Threat*: In order to avoid or lessen a serious threat to your health or your safety, we may share your health information with the necessary authorities.
- 8. *Military, national security, incarceration, law enforcement custody*: Your health information may be disclosed to the authority involved under the above circumstances.
- 9. *Worker's Compensation*: Health information may be disclosed according to the law if it involves worker's compensation laws and benefits.

- 10. To those involved in your care or payment for your care: Family members and other legally responsible parties may be given information regarding your care and treatment.
- 11. *Statutory Exceptions*: Wisconsin Statutes 51.30 and 252.

ALL OTHER DISCLOSURES OF YOUR PERSONAL HEALTH INFORMATION WILL REQUIRE AN AUTHORIZATION BY YOU.

YOU DO NOT HAVE TO SIGN THE AUTHORIZATION TO RECEIVE TREATMENT.

IF YOU DO SIGN THE AUTHORIZATION, YOU MAY REVOKE IT AT ANY TIME.

Health Information: is defined as any information, whether oral or recorded, in any form or medium, that – (1) Is created or received by a health care provider, health plan, public health authority, employer, life insurer, school or university, or health care clearinghouse; and (2) Relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual.

YOUR HEALTH INFORMATION RIGHTS:

ACCESS: You have the right to see your medical records and request copies. You may request copies in writing to the Juneau County Health Department.

DISCLOSURES: The County must keep a record of who your information is disclosed to after April 14, 2003, and you have a right to see the disclosure record. You may request this information from the Juneau County Health Department.

RESTRICTION: You have the right to request additional restrictions. The County does not have to agree to the request. However, if it does, the agreement must be in writing.

CONFIDENTIAL COMMUNICATIONS:

You have the right to request that we make arrangements with you to communicate with you in a different manner than usual. This request must be in writing and must state that if given in the usual manner that this information could endanger you in some way. If your request is reasonable, specifies an alternate manner, and satisfies how payments will be made, then it must be accommodated in accordance with the law.

AMENDMENT: You have the right to request that we clarify your medical information by adding information to your records. Your request must be in writing, and it must explain why the information should be amended. The County has the right to deny your request.

The denial will be in writing. You may respond with a statement in writing as to why you would disagree with the decision, which will be added to the records. If we agree to amend the records as requested, then we may also make reasonable efforts to inform others of the changes, including specific parties named by you.

COMPLAINT PROCESS: Juneau County
Health Department has a documented complaint
process regarding the use and/or disclosure of
protected health information. If you wish to file a
complaint, you may call, write, or present in
person to:

Juneau County
Health Department
220 E. La Crosse Street
Courthouse Annex Room 3
Mauston, WI 53948
(608) 847-9373

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NOTICE OF PRIVACY PRACTICES REGARDING HEALTH INFORMATION

Juneau County recognizes a client's right to receive adequate notice of the uses and disclosures of Protected Health Information that may be made by Juneau County, and of the client's rights and Juneau County's legal duties with respect to Protected Health Information.

Juneau County reserves the right to change this notice at any time. In the event of a change, Juneau County will provide a copy of the revised notice to you on request.



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